



Bedfordshire

Fire & Rescue Service

INFORMATION BULLETIN

Q3 OCTOBER TO DECEMBER 2021



- 1 Incident Activity**
- 2 People Update**
- 3 Compliments & Complaints**
- 4 Communications & Media Highlights**
- 5 Blue Bulletin Highlights**
- 6 Red Bulletin Highlights**

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INCIDENT ACTIVITY

TOTAL INCIDENTS = 1398



Bedfordshire Fire & Rescue Service

% = Q3 2021 v Q2 2021

Fires

Q3 = 239

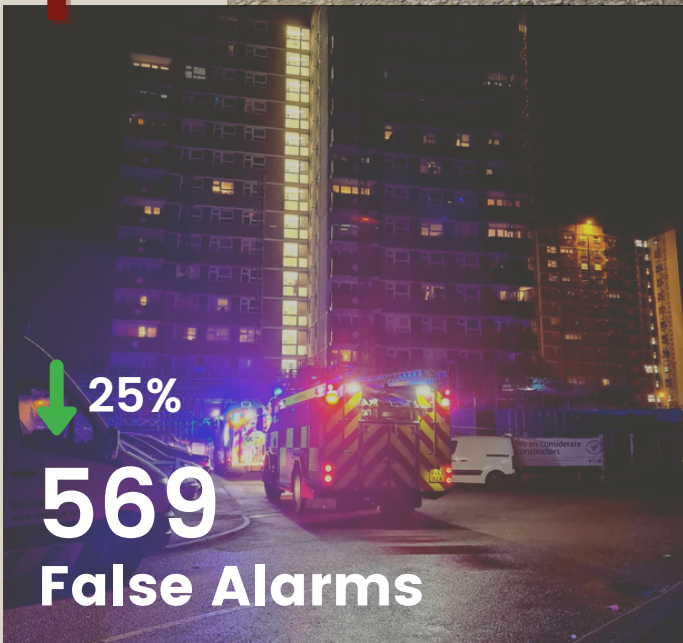
↓ 5%



RTC

Q3 = 95

↑ 28%



↓ 25%

569

False Alarms



↓ 12%

495

Special Service



INTRODUCING OUR NEW CMT



ACFO
Alison Kibblewhite



DCFO
Chris Bigland



Chief Fire Officer
Andrew Hopkinson



ACO
Gavin Chambers



Head of Training & Asset Management
AC JASON TAI



Head of Human Resources
SARAH FECONDI



Head of Prevention & Protection
AC IAN EVANS



Head of Response
AC STUART AUGER



Head of Strategic Support & Assurance
Steve Frank



Head of ICT & Programmes
PAUL HUGHES

PEOPLE UPDATE

STAFF NUMBERS AS AT 31 DECEMBER 2021

275 Wholetime Uniformed
153 Retained Fire Fighters
170 Support Staff
24 Control Staff

Appointments	Leavers
2 Wholetime	19 Wholetime
27 Retained	12 Retained
17 Support	16 Support
2 Control	1 Control



Pass Out Parade



Total compliments received: 12

Total complaints received: 5

The School's fire alarm activated last Saturday afternoon and was attended by a most professional and helpful crew. Please can our thanks be passed to all those who were instrumental with the callout and attendance, and for their helpfulness and advice whilst on-site.

Thank you letter received from The Bedford Hospital Charity - Dear Friends, On behalf of the Charity I would like to thank all the Crew of Bedford Fire Station for so quickly coming to our help to put the star on Connie's Tree. For the past two years we have been collecting money for the Hospital with the aid of the lit tree. The money this year will go to our £1m Appeal for a Children's A & E also a C T Scanner at Bedford Hospital. Thank you for all you have done and what you are doing. We hope you will have a quiet but Merry Christmas. Best wishes, Bedford Hospital Charity & Friends.

I would like to take this opportunity to thank you for your actions and involvement within this incident, because of you this person is alive today. With the ever-increasing demand upon our service for a broadening range of problems it can sometimes be easy to overlook the reason for the ambulance services' existence. Without you and your colleagues completing their roles so effectively I am positive that this outcome would not have been so favourable for the individual concerned.

Social Media



Bedfordshire Fire & Rescue Service

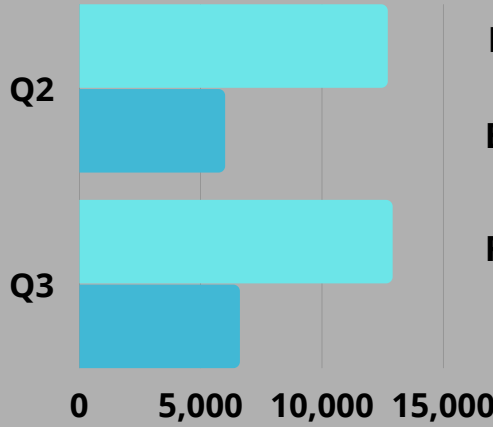
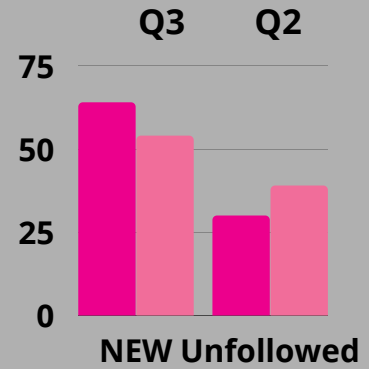
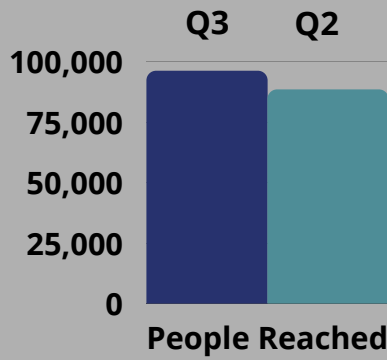


114 Posts

98 Posts



169 Tweets

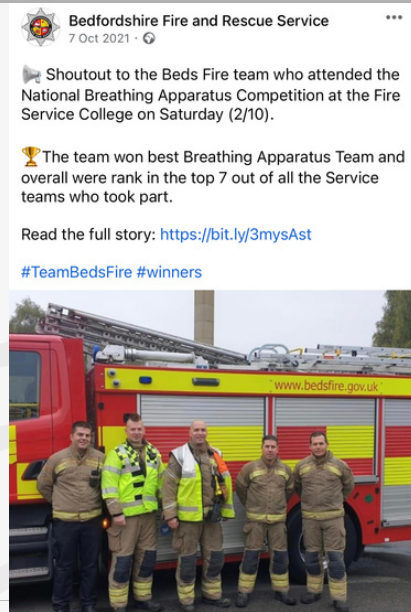
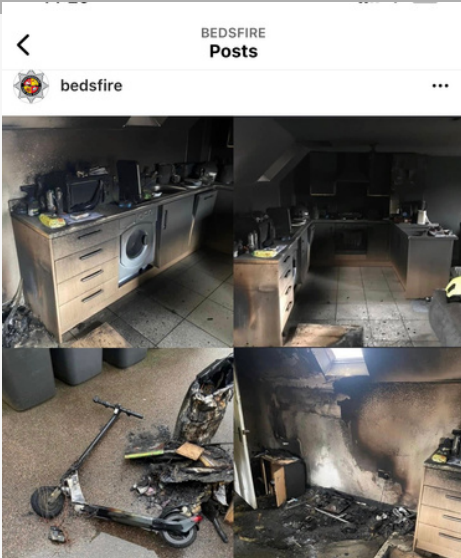


Followers

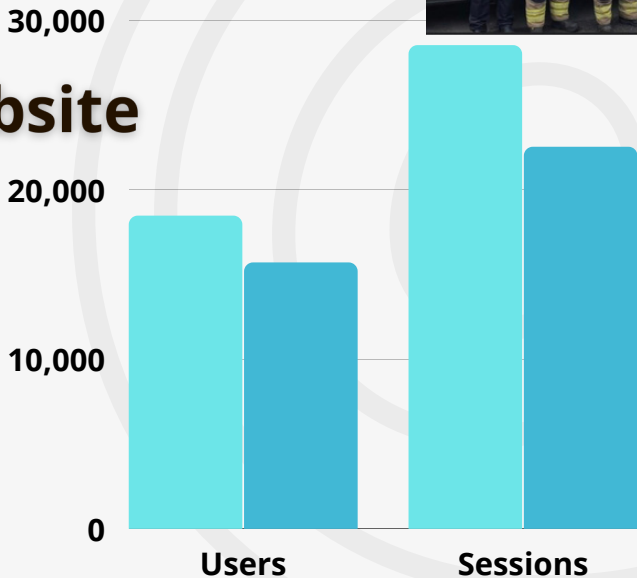
Engagement

Followers

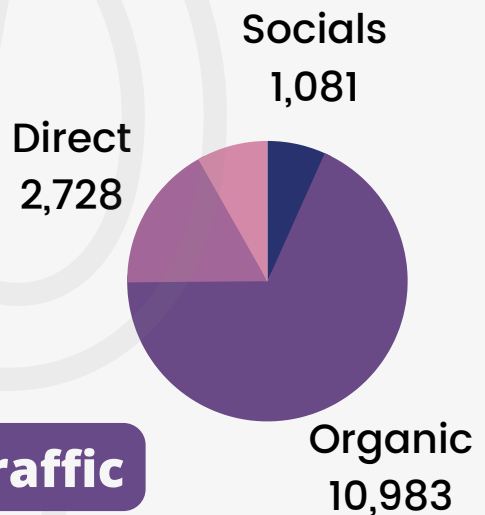
Engagement



Website



Traffic



COMMUNICATIONS & MEDIA



BLUE BULLETIN

Chief Fuller's Memorial Service 28 October 2021



Replacement Mobilising Project Update

On the 1st November, BFRS went live with our new cloud hosted Motorola Co... This is a really significant development both for BFRS and our technology par... 3TC. The new system is cloud hosted and is the first example of its kind in the... numerous benefits of this early adoption philosophy and vision of the project t... being that the new system is already fully ESN (Emergency Services Network... Therefore when the current Airwaves migrates to ESN, BFRS will be again be a... FRS's and able to further utilise this technology with integrated ESN devices.



Oct

Nov

Long Service Awards



BFRS Wins More Awards

Fire & Emergency Awards

Paul Maurice Fuller, formerly Bedfordshire Fire and Rescue Service

Dec



Vaccinator Volunteers Needed

COVID-19

Coronavirus remains a serious health risk. You should stay cautious to help protect yourself and others.